

Bid Corrigendum

GEM/2024/B/4454015-C7

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
2. **AVAILABILITY OF OFFICE OF SERVICE PROVIDER:** An office of the Service Provider must be located in the state of Consignee. **DOCUMENTARY EVIDENCE TO BE SUBMITTED.**
3. **Dedicated /toll Free Telephone No. for Service Support :** BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
4. **Escalation Matrix For Service Support :** Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
5. Text Clause(s)

Scope of Work for Comprehensive AMC of CISCO Items

1. Scope of Work includes Onsite Comprehensive Annual Maintenance Contract (CAMC) of CISCO Items mentioned at Annexure -1 at Indian Statistical Institute, Kolkata.
2. The maintenance service should be comprehensive including all parts and components of equipments Items mentioned at Annexure -1.
3. The comprehensive on-site CAMC should remain valid for a period of one year from the date of acceptance of the offer.
4. The service provider has to take necessary action to run equipments 24x7.
6. Text Clause(s)

General conditions of Comprehensive AMC:

1. In case of replacement of any faulty part, the Bidder/Service Provider has to replace parts on their own cost; no extra charge will be paid. The parts should be genuine and same make as original (CISCO).
2. Defective parts discovered during maintenance should be repaired or replaced by new original parts of same OEM. Also the service provider must maintain an inventory of critical spare parts at their local facility ensuring the availability of spare parts in case of equipment failure can be done.
3. In case of unavailability of spare parts, the Bidder needs to provide an equivalent or higher model of the spare or whole equipment from the same OEM.
4. Service provider must authorized by OEM (CISCO) for providing the Maintenance

ce/AMC services.

5. In case of any fault/problem, the Engineer/Representative of the service provider must attend and resolve the issue on Same Business Day (SBD).
 6. The service provider will be responsible for regular/periodical updates of relevant software / firmware / patches running on the hardware under this AMC.
 7. The service provider must have proper complaint logging system.
 8. Whenever a Maintenance work will be done, the Service engineer will give a detailed Report of the work.
 9. The OEM/ Service Provider would provide necessary tools and instruments to their Service Engineer for the purpose of servicing the equipment onsite covered by the contract.
 10. **Penalties:** If the service provider failed to make the equipment ready or delay the service then the penalty will be applicable as per GeM standards.
 11. Service provider must have their registered office in Kolkata.
 12. Service provider/OEM must have their Service Centre in Kolkata.
 13. Technical person / Service Engineer with at least 3 years' experience of providing maintenance services of similar systems should be in the payroll of the OEM/Service Provider during the entire contract period.
7. Buyer Added text based ATC clauses
1. **Bidders need to provide bid specific MAF/ OEM Authorization Certificate clearly mentioning the bid No.**
 2. **Equipment details are furnished below as Annexure-I**

Annexure - 1

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Details of items:

Items	Components	Description
Chassis 1 (PID: UCSB-5108-AC2 , Sr.	Fan Module-1 (PID: N20-FAN5, Sr. No.: NWG1832065S)	Comprehensive Maintenance of Cisco Blade Server Chassis including Processor, Memory Kit modules, Mini Storage Carrier for SD,
	Fan Module-2 (PID: N20-FAN5, Sr. No.: NWG1832067C)	
	Fan Module-3 (PID: N20-FAN5, Sr. No.: NWG183205YQ)	
	Fan Module-4 (PID: N20-FAN5, Sr. No.: NWG1832067B)	
	Fan Module-5 (PID: N20-FAN5, Sr. No.: NWG1832067F)	
	Fan Module-6 (PID: N20-FAN5, Sr. No.: NWG183206DU)	
	Fan Module-7 (PID: N20-FAN5, Sr. No.: NWG18320680)	
	Fan Module-8 (PID: N20-FAN5, Sr. No.: NWG183205JT)	

No.: FOX1834GQKN)	IO Module-1 (PID: UCS-IOM-2208XP, Sr. No.: FCH18297JVA) IO Module-2 (PID: UCS-IOM-2208XP, Sr. No.: FCH1929J1ZL) PSU Module-1 (PID: UCSB-PSU-2500ACDV, Sr. No.: AZS18180 BEG) PSU Module-2 (PID: UCSB-PSU-2500ACDV, Sr. No.: AZS18180 BEK) PSU Module-3 (PID: UCSB-PSU-2500ACDV, Sr. No.: AZS18180 BEB) PSU Module-4 (PID: UCSB-PSU-2500ACDV, Sr. No.: AZS18180 BEE)	Storage, GPU, RAID Controller, Fan, Power Supply, Enclosure, UCS Scalability Connector, Expansion Cards, etc .
Chassis 2 (PID: UCSB-5108-AC2 , Sr. No.: FOX1946GFZH)	Fan Module-1 (PID: N20-FAN5, Sr. No.: NWG194607XQ) Fan Module-2 (PID: N20-FAN5, Sr. No.: NWG194504GY) Fan Module-3 (PID: N20-FAN5, Sr. No.: NWG194503BF) Fan Module-4 (PID: N20-FAN5, Sr. No.: NWG194503SB) Fan Module-5 (PID: N20-FAN5, Sr. No.: NWG194601C0) Fan Module-6 (PID: N20-FAN5, Sr. No.: NWG19460276) Fan Module-7 (PID: N20-FAN5, Sr. No.: NWG194504M1) Fan Module-8 (PID: N20-FAN5, Sr. No.: NWG194505U7) IO Module-1 (PID: UCS-IOM-2208XP, Sr. No.: FLM1950CF67) IO Module-2 (PID: UCS-IOM-2208XP, Sr. No.: FLM1950CENJ) PSU Module-1 (PID: UCSB-PSU-2500ACDV, Sr. No.: DTM1928 07CZ) PSU Module-2 (PID: UCSB-PSU-2500ACDV, Sr. No.: DTM1928 051Z) PSU Module-3 (PID: UCSB-PSU-2500ACDV, Sr. No.: DTM1928 07G4) PSU Module-4 (PID: UCSB-PSU-2500ACDV, Sr. No.: DTM1928 07DF)	Comprehensive Maintenance of CISCO Blade Server Chassis including Processor, Memory Kit modules, Mini Storage Carrier for SD, Storage, GPU, RAID Controller, Fan, Power Supply, Enclosure, UCS Scalability Connector, Expansion Cards, etc .
	Fan Module-1	

<p>Chassis 3 (PID: UCSB-5108-AC2 , Sr. No.: FOX2146P08K)</p>	<p>(PID: N20-FAN5, Sr. No.: NWG2142046R) Fan Module-2</p>	<p>Comprehensive Maintenance of CISCO Blade Server Chassis including Processor, Memory Kit modules, Mini Storage Carrier for SD, Storage, GPU, RAID Controller, Fan, Power Supply, Enclosure, UCS Scalability Connector, Expansion Cards, etc .</p>
	<p>(PID: N20-FAN5, Sr. No.: NWG214304CD) Fan Module-3</p>	
	<p>(PID: N20-FAN5, Sr. No.: NWG2143042P) Fan Module-4</p>	
	<p>(PID: N20-FAN5, Sr. No.: NWG214303TE) Fan Module-5</p>	
	<p>(PID: N20-FAN5, Sr. No.: NWG2101003A) Fan Module-6</p>	
	<p>(PID: N20-FAN5, Sr. No.: NWG21420476) Fan Module-7</p>	
	<p>(PID: N20-FAN5, Sr. No.: NWG214304CG) Fan Module-8</p>	
	<p>(PID: N20-FAN5, Sr. No.: NWG214303SB) IO Module-1</p>	
	<p>(PID: UCS-IOM-2204XP, Sr. No.: FCH22097MAT) IO Module-2</p>	
	<p>(PID: UCS-IOM-2204XP, Sr. No.: FCH221971GN) PSU Module-1</p>	
	<p>(PID: UCSB-PSU-2500ACDV, Sr. No.: ART2204FC1D) PSU Module-2</p>	
	<p>(PID: UCSB-PSU-2500ACDV, Sr. No.: ART2204FC15) PSU Module-3</p>	
	<p>(PID: UCSB-PSU-2500ACDV, Sr. No.: ART2204FC13) PSU Module-4</p>	
	<p>(PID: UCSB-PSU-2500ACDV, Sr. No.: ART2204FC19)</p>	
<p>Server 1 (in Chassis 3) (PID: UCSB-B480-M5, Sr. No.: FLM221001CU) [GPU Storage Approx: 2.5 TB] [RAM: 1 TB]</p>	<p>Adapter 1 (PID: UCSB-MLOM-40G-03, Sr. No.: FCH21137F2S)</p>	<p>Comprehensive Maintenance of CISCO Blade Server including Fan, Power Supply, Memory Modules, Flash Memory, Exte</p>
	<p>Adapter 3 (PID: UCSB-VIC-M83-8P, Sr. No.: FCH22037RHM)</p>	
	<p>Graphics Card 2 (PID: UCSB-GPU-P6-R, Sr. No.: FCH212373XP)</p>	
	<p>Graphics Card 4 (PID: UCSB-GPU-P6-F, Sr. No.: FCH21467033)</p>	
	<p>Graphics Card 5 (PID: UCSB-GPU-P6-F, Sr. No.: FCH21467032)</p>	
	<p>CPU 1 [Intel(R) Xeon(R) Platinum 8164] [Intel(R) Xeon(R) Platinum 8164 2.00 GHz 150W 26 C 35.75MB Cache DDR4 2666MHz 768GB] (PID: UCS-CPU-8164, Sr. No.: N/A)</p>	
	<p>CPU 2 [Intel(R) Xeon(R) Platinum 8164] [Intel(R) Xeon(R) Platinum 8164 2.00 GHz 150W 26</p>	

	<p>C 35.75MB Cache DDR4 2666MHz 768GB] (PID: UCS-CPU-8164, Sr. No.: N/A)</p> <p>CPU 3 [Intel(R) Xeon(R) Platinum 8164] [Intel(R) Xeon(R) Platinum 8164 2.00 GHz 150W 26 C 35.75MB Cache DDR4 2666MHz 768GB] (PID: UCS-CPU-8164, Sr. No.: N/A)</p> <p>CPU 4 [Intel(R) Xeon(R) Platinum 8164] [Intel(R) Xeon(R) Platinum 8164 2.00 GHz 150W 26 C 35.75MB Cache DDR4 2666MHz 768GB] (PID: UCS-CPU-8164, Sr. No.: N/A)</p>	nder / Expansion Module, etc.
Fabric Interconnect A (PID: UCS-FI-6248UP, Sr. No.: SSI182207QH)	<p>Expansion Module 1 (PID: UCS-FI-E16UP, Sr. No.: FOC19471PXJ)</p> <p>Fan Module 1 (PID: UCS-FAN-6248UP, Sr. No.: N/A)</p> <p>Fan Module 2 (PID: UCS-FAN-6248UP, Sr. No.: N/A)</p> <p>Fixed Module (PID: UCS-FI-6248UP, Sr. No.: FOC1832A9FB)</p> <p>PSU 1 (PID: UCS-PSU-6248UP-AC, Sr. No.: ART181912D4)</p> <p>PSU 2 (PID: UCS-PSU-6248UP-AC, Sr. No.: ART18211051)</p>	Comprehensive Maintenance of CISC Fabric Interconnect including Fan, Transceiver / SFP Module, Memory Modules, Enclosure, Power Supply, Expansion Cards, etc
Fabric Interconnect B (PID: UCS-FI-6248UP, Sr. No.: SSI191800KA)	<p>Expansion Module 1 (PID: UCS-FI-E16UP, Sr. No.: FOC19362SFV)</p> <p>Fan Module 1 (PID: UCS-FAN-6248UP, Sr. No.: N/A)</p> <p>Fan Module 2 (PID: UCS-FAN-6248UP, Sr. No.: N/A)</p> <p>Fixed Module (PID: UCS-FI-6248UP, Sr. No.: FOC19356GZP)</p> <p>PSU 1 (PID: UCS-PSU-6248UP-AC, Sr. No.: ART1921105R)</p> <p>PSU 2 (PID: UCS-PSU-6248UP-AC, Sr. No.: ART1921105L)</p>	Comprehensive Maintenance of CISC Fabric Interconnect including Fan, Transceiver / SFP Module, Memory Modules, Enclosure, Power Supply, Expansion Cards, etc
	<p>Nexus7000 C7009 (9 Slot) Chassis (PID: N7K-C7009, Sr. No.: JAF1836ANEM)</p> <p>Slot 1 (Supervisor Module-2) (PID: N7K-SUP2, Sr. No.: JAE193003ZG)</p> <p>Slot 2 (Supervisor Module-2) (PID: N7K-SUP2, Sr. No.: JAE1930040F)</p> <p>Slot 3 (10/100/1000 Mbps Ethernet XL Module) (PID: N7K-M148GT-11L, Sr. No.: JAE192</p>	

Core Switch	809EJ) Slot 4 (1/10 Gbps Ethernet Module) (PID: N7K-F248XP-25E, Sr. No.: JAE193105GL)	Comprehensive Maintenance of CISCO Nexus Bundle Switch including Power Supply, Transceiver / SFP Module, Supervisor Module, Enclosure, Nexus Switch Module, Memory Modules, Flash Memory, etc.
	Slot 6 (1/10 Gbps BASE-T Ethernet Module) (PID: N7K-F248XT-25E, Sr. No.: JAE221004V8)	
	Slot 10 (Fabric card module) (PID: N7K-C7009-FAB-2, Sr. No.: JAE1924041D)	
	Slot 11 (Fabric card module) (PID: N7K-C7009-FAB-2, Sr. No.: JAE192403ZX)	
	Slot 12 (Fabric card module) (PID: N7K-C7009-FAB-2, Sr. No.: JAE192403ZD)	
	Slot 13 (Fabric card module) (PID: N7K-C7009-FAB-2, Sr. No.: JAE192403ZB)	
	Slot 14 (Fabric card module) (PID: N7K-C7009-FAB-2, Sr. No.: JAE1924042T)	
	Slot 33 [Nexus7000 C7009 (9 Slot) Chassis Power Supply] (PID: N7K-AC-6.0KW, Sr. No.: DTM1927017S)	
	Slot 34 [Nexus7000 C7009 (9 Slot) Chassis Power Supply] (PID: N7K-AC-6.0KW, Sr. No.: DTM1927019H)	
	Slot 35 [Nexus7000 C7009 (9 Slot) Chassis Fan Module] (PID: N7K-C7009-FAN, Sr. No.: JAF1825APEH)	

Payment Terms:

An advance payment amounting to proportionate contract value of maximum Six months will be released to the supplier against submission of Bank Guarantee for the amount.

- 8. Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and

conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)